


Parent Portal: Set up your parent portal account

 support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account

Last updated: June 22, 2023

School Bytes provides a parent portal to help your school communicate with you.

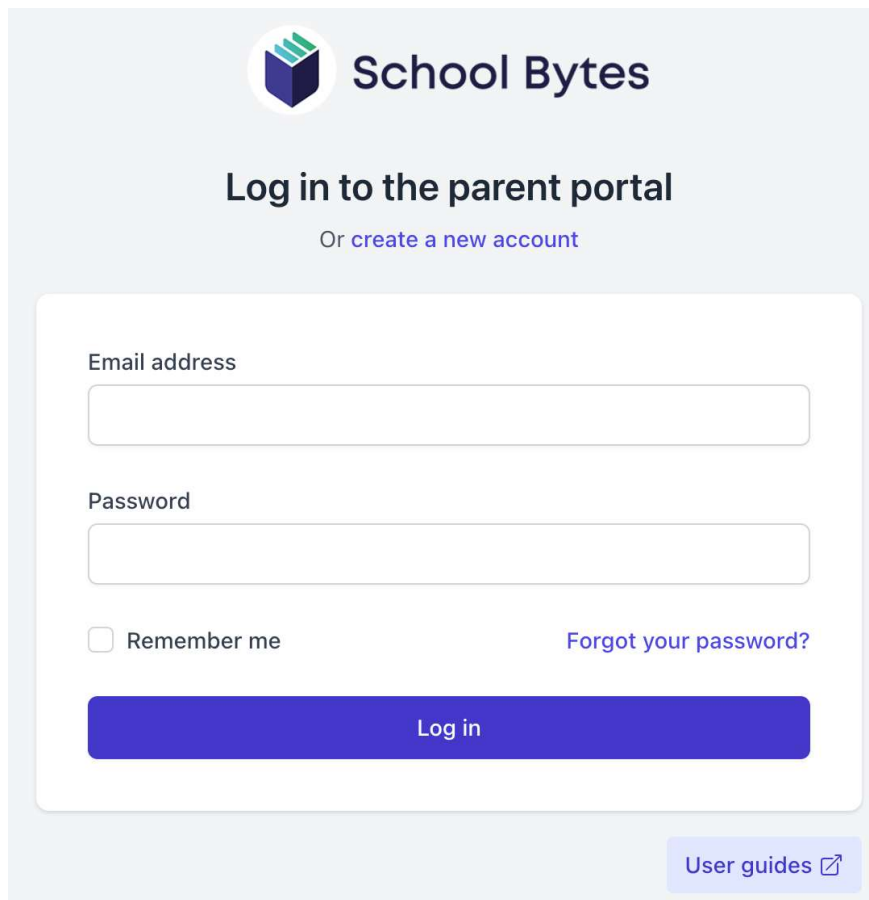
Your school may use the parent portal for various things, including online permission notes, attendance, and payments, which can be accessed via a secure link. The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple siblings in one transaction.

IMPORTANT: To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

Detailed steps

1. Open the parent portal link –
<https://portal.schoolbytes.education/auth/login>

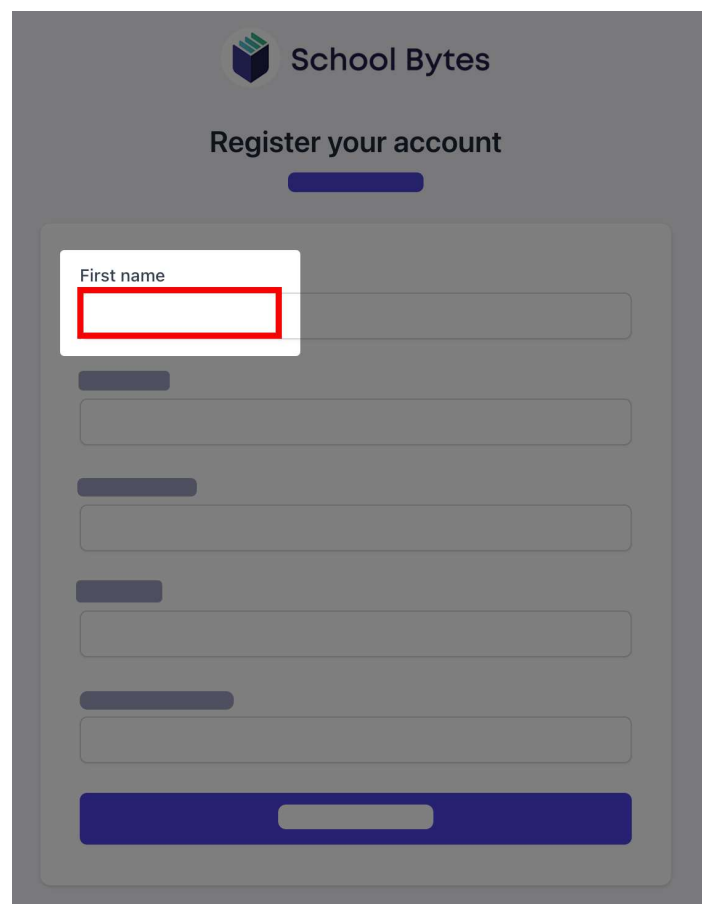


The screenshot shows the login page for the School Bytes parent portal. At the top, there is the School Bytes logo, which consists of a blue cube with green and yellow layers, followed by the text "School Bytes". Below the logo, the heading "Log in to the parent portal" is displayed in a bold, dark blue font. Underneath this heading, there is a link "Or create a new account" in a smaller, lighter blue font. The main content area is a white rounded rectangle containing two input fields: "Email address" and "Password". Below the "Email address" field is a blue "Remember me" checkbox with the text "Remember me" to its right. To the right of the "Remember me" checkbox is a link "Forgot your password?" in blue. At the bottom of the white rounded rectangle is a large, solid blue button with the text "Log in" in white. In the bottom right corner of the entire page, there is a link "User guides" in blue with an external link icon.

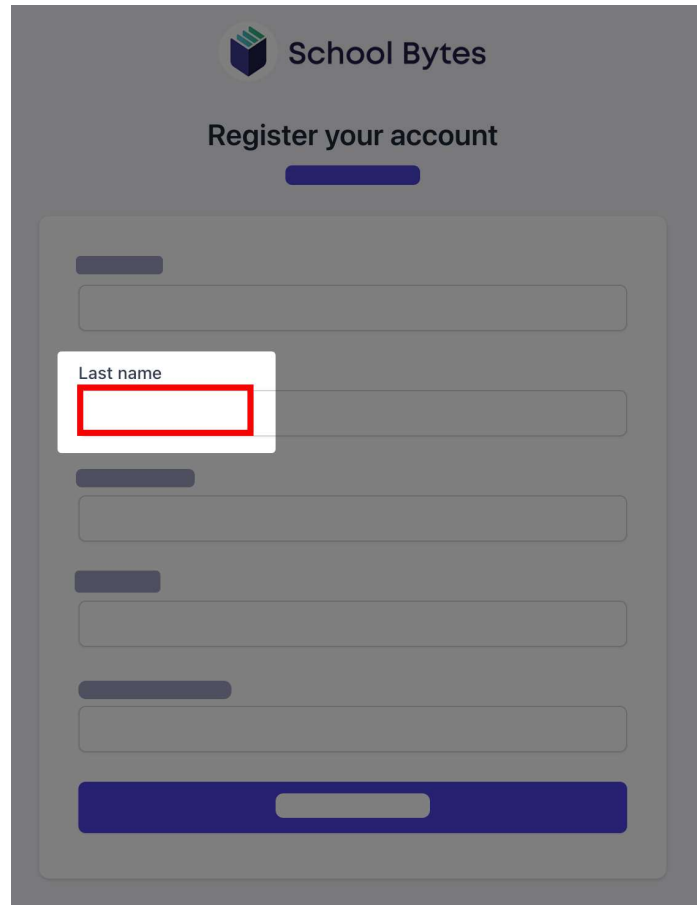
2. Select the create a new account link.



3. Enter your first name as it appears on your student's profile at the school.

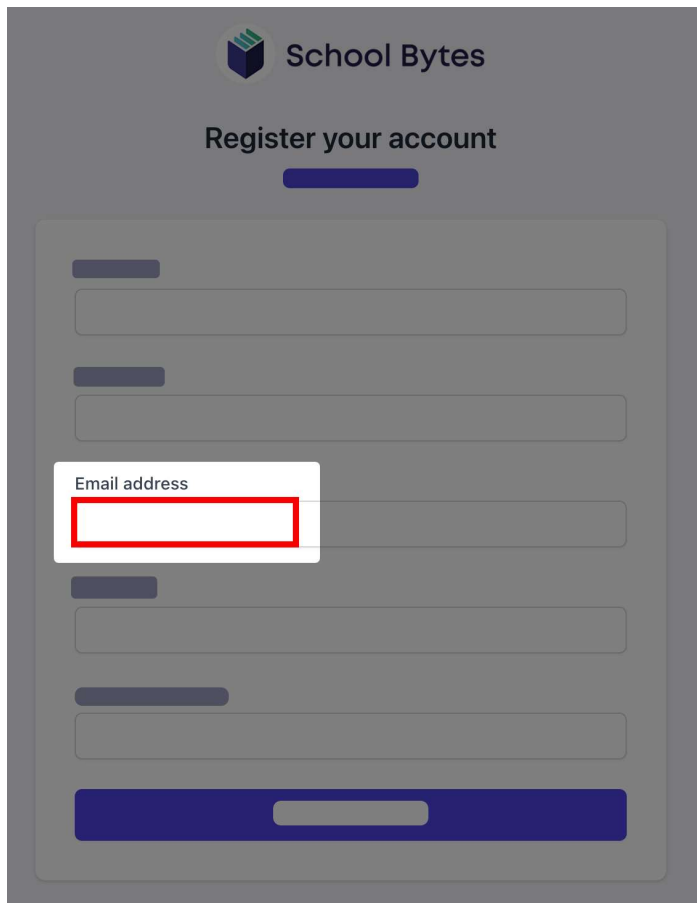


4. Enter your last name as it appears on your student's profile at the school.



The screenshot shows the 'School Bytes' registration page. At the top, the 'School Bytes' logo is displayed next to the text 'School Bytes'. Below the logo, the heading 'Register your account' is centered, with a blue progress bar underneath. The registration form consists of several input fields. The second field from the top is highlighted with a red border and a white tooltip that says 'Last name'. Below the form is a large blue button with a white arrow pointing to the right.

5. Enter the email address that you use for school communication.



The screenshot shows the 'School Bytes' registration page, identical to the previous one. The heading 'Register your account' and the progress bar are visible. In this screenshot, the third input field from the top is highlighted with a red border and a white tooltip that says 'Email address'. The large blue button with a white arrow is at the bottom of the form.

6. Enter a password.

School Bytes

Register your account

[Progress bar]

[Input field]

[Input field]

[Input field]

Password

[Input field]

[Input field]

[Submit button]

7. Confirm the password.

School Bytes

Register your account

[Progress bar]

[Input field]

[Input field]

[Input field]

[Input field]

Confirm password

[Input field]

[Submit button]

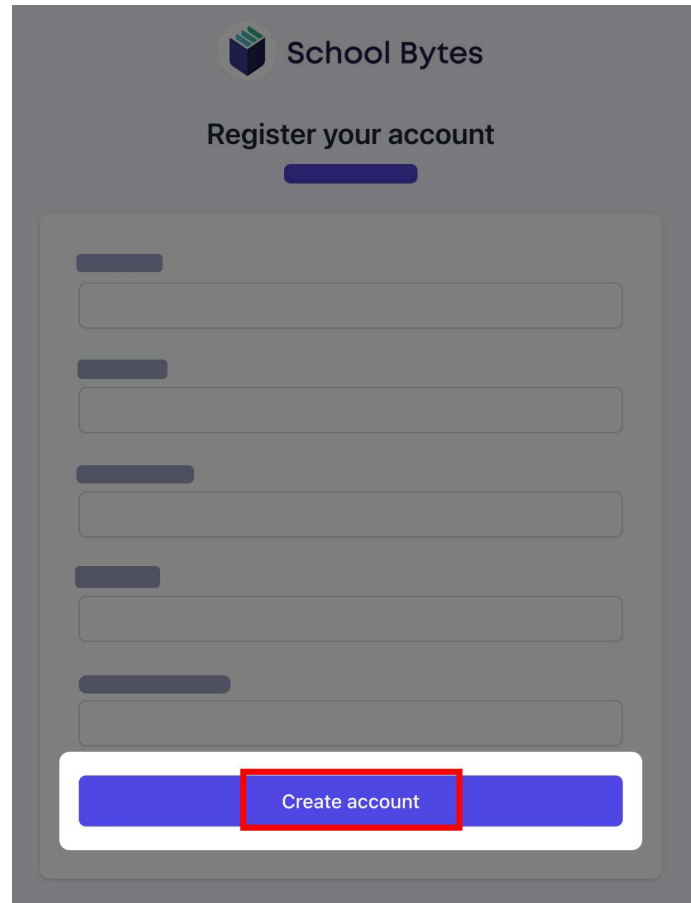
8. Select create account.

An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

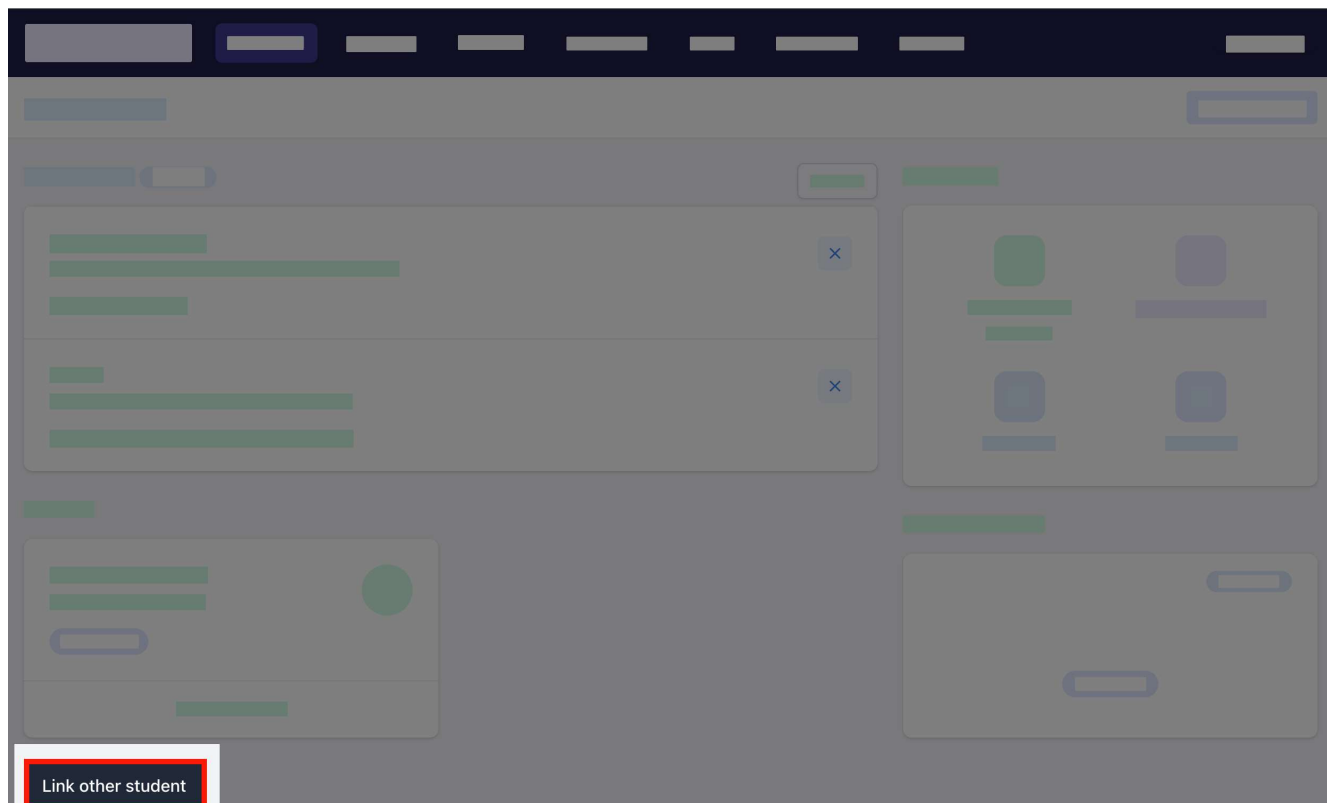
You can now link your account to all students in schools that use the School Bytes platform.

When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.



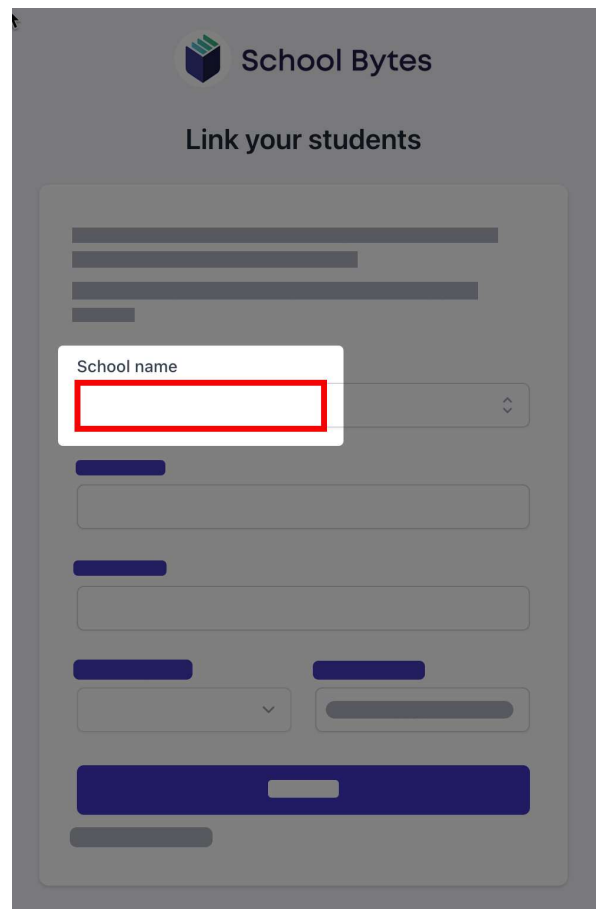
The screenshot shows the 'School Bytes' registration page. At the top, the logo and name 'School Bytes' are displayed. Below this, the heading 'Register your account' is centered. The form consists of several input fields, each preceded by a small blue bar. At the bottom of the form, a large blue button labeled 'Create account' is highlighted with a red rectangular border.

1. Select link other student.



The screenshot displays a user interface for linking a student. The top navigation bar is dark blue. Below it, there are several sections with green and blue bars representing data. On the right side, there are two columns of student profile cards, each with a circular profile picture and a name. At the bottom left, a button labeled 'Link other student' is highlighted with a red rectangular border.

2. Search for the school's name.



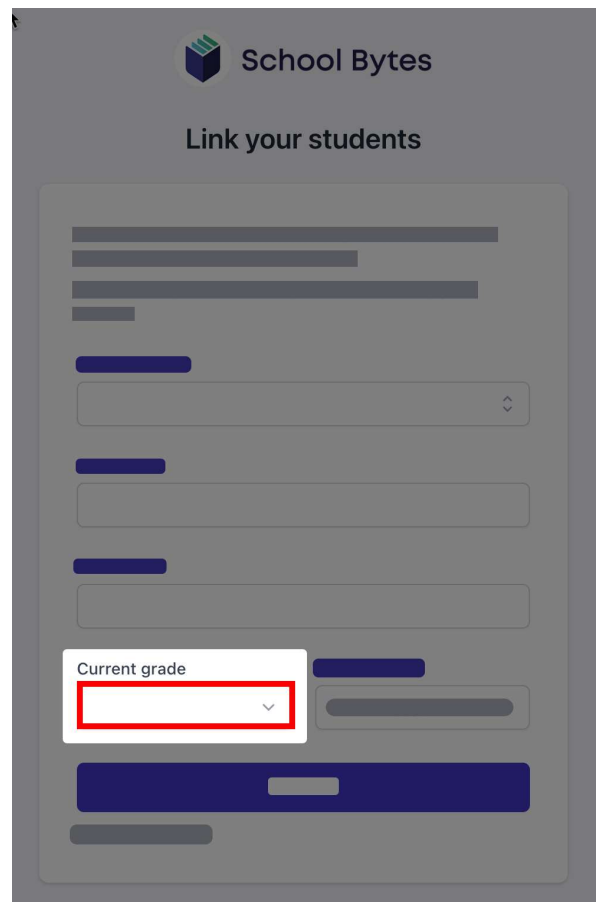
3. Enter the student's first name.



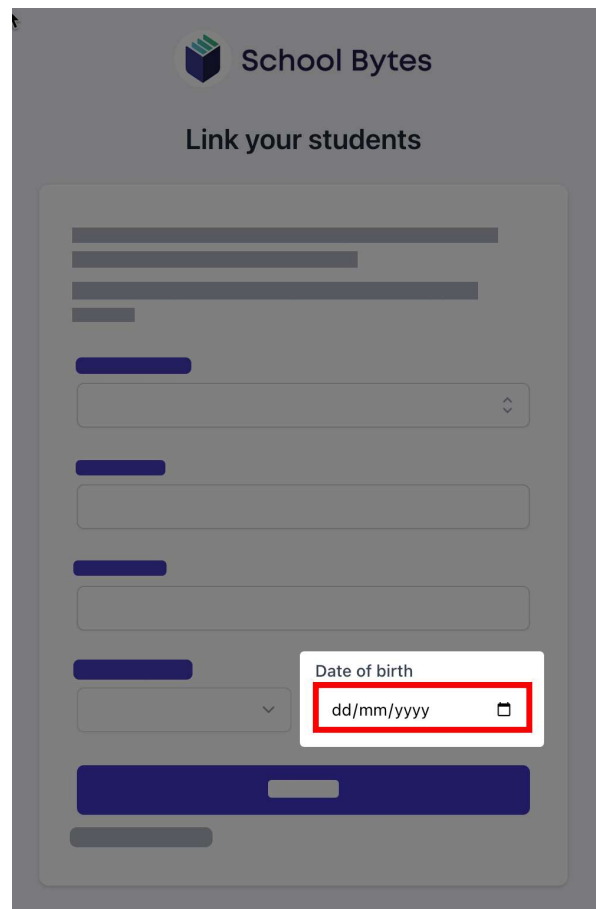
4. Enter the student's last name.



5. Select the student's current grade.



6. Enter the student's date of birth.



7. Select search.

If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact your school.

Link your students

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text]

[Redacted text] [Redacted text]