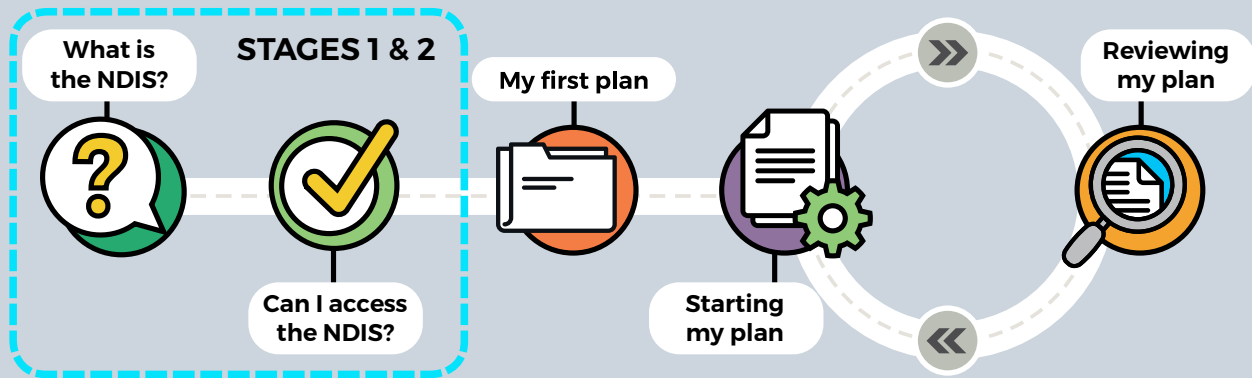


# SUPPORTING FAMILIES TO UNDERSTAND AND ACCESS THE NDIS



Schools can support families at each stage of the NDIS pathway. This fact sheet focuses on the first two stages.

## How schools can support families to understand and access the NDIS

- Promote awareness of the NDIS among parents, carers and the school community
- Explain how to contact the NDIS by phone, **online contact form** or **NDIS customer service centre**
- Refer families who may meet NDIS eligibility requirements to the **NDIS access checklist**
- Refer families whose child aged 0-6 years has a developmental delay to an NDIS **Early Childhood Early Intervention (ECEI) partner**
- On request, provide copies of existing assessments, reports, plans or other information on a child's disability to support an NDIS access request. Schools are not required to complete new reports for the NDIS

- Schools may, but are not required to, support families to complete an NDIS access request form
- Support families who have urgent support needs to contact the National Disability Insurance Agency (NDIA)
- Refer families to appropriate support services such as:
  - **Ability Links NSW** - links people with disability, their families and carers in the community
  - **My Choice Matters** - builds the capacity of people with disability and their families to access services and take part in the community
  - **EnableNSW** - provides services and equipment to people with disability or chronic health conditions

Fact sheets on other stages of the NDIS pathway are available on the **Disability, Learning & Support website**.

## MORE INFORMATION

**NDIS**  
1800 800 110  
[www.ndis.gov.au](http://www.ndis.gov.au)

**Ability Links NSW**  
[www.abilitylinksnsw.org.au](http://www.abilitylinksnsw.org.au)

**My Choice Matters**  
1800 144 653  
[www.mychoicematters.org.au](http://www.mychoicematters.org.au)

**EnableNSW**  
1800 362 253  
[enable.health.nsw.gov.au](http://enable.health.nsw.gov.au)

**Disability, Learning & Support**  
[disability.support@det.nsw.edu.au](mailto:disability.support@det.nsw.edu.au)

**NDIS Coordinators for NSW Public Schools**  
Macquarie Park: Fran Tinley  
Tamworth: Tracey Winfer  
Ultimo: Linda Cormack  
Wagga Wagga: Wendy English & Galiema Gool